

Community Paying it Forward

Organised by



CPF
Community Paying it Forward

In Support of

SG TOGETHER

About Community Paying it Forward

CPF Board is involving individuals to share CPF information with members to support their retirement planning. Through a **C**ommunity **P**aying it **F**orward movement, individuals can do good by helping others within their social circles to improve their understanding of CPF schemes and make informed decisions on the use of their CPF savings.

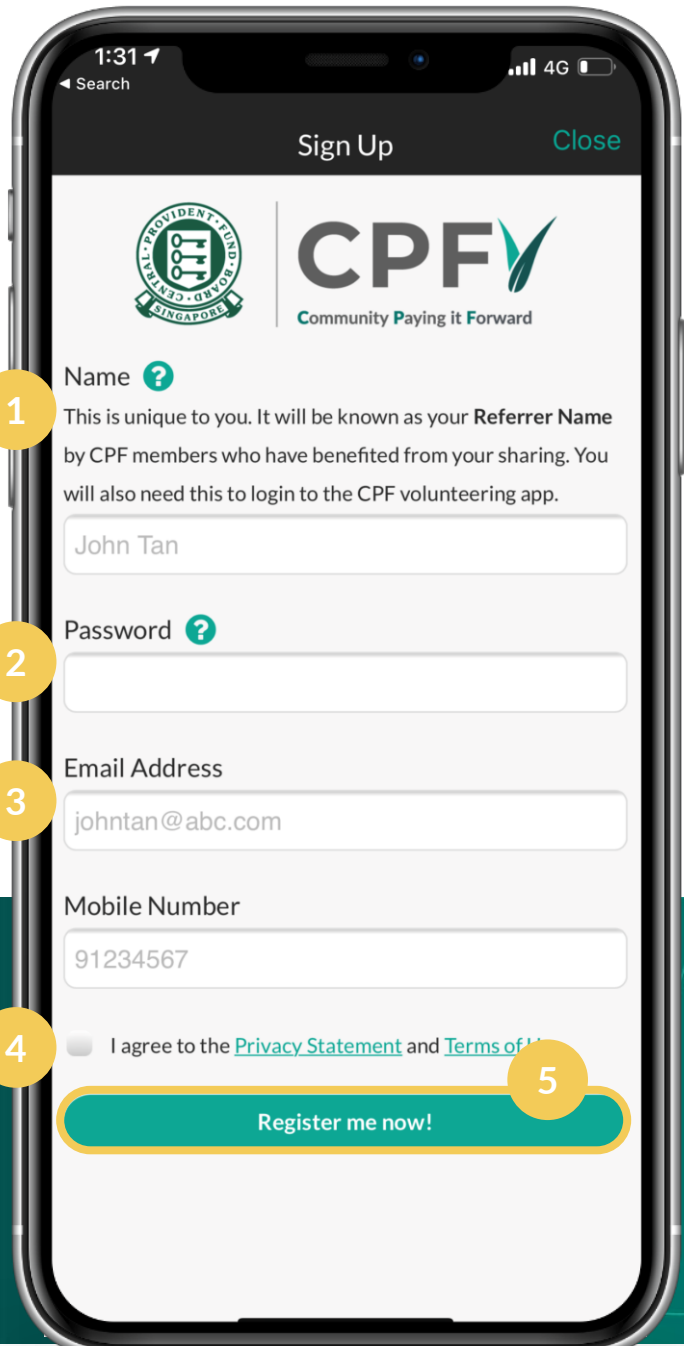
Read our [step-by-step guide](#) to signing up and using the CPF Volunteering (CPFV) mobile app, or check out our [demo](#) on how CPFV app supports your volunteering journey.



CPFV mobile app demo

Available for download in both Apple IOS and Google Play Store.





Sign up as a volunteer via the CPFV mobile app

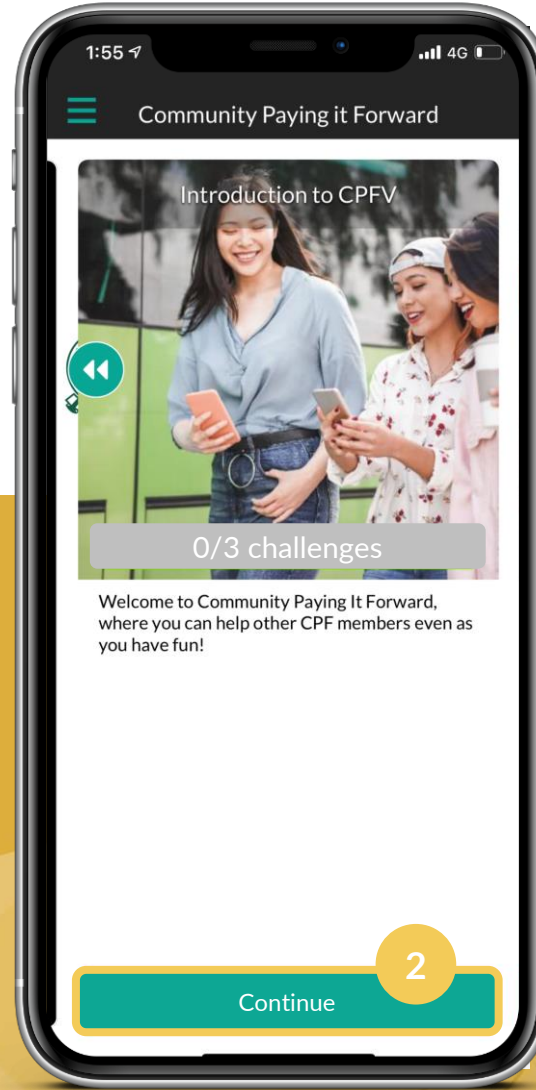
1. Choose a **Referrer Name** that is easy for CPF members to remember (6 and 22 characters). It is **space-sensitive** but **not case-sensitive** and cannot be changed once chosen.

✓ James Tan ✓ jAMES TaN
✓ james tan ✗ JamesTan

2. Set a **password** with 8 or more characters and at least one upper-case letter, one lower-case letter, one number.
3. Fill in your **Email Address** & **Mobile Number**.
4. Check the box to acknowledge the Privacy Statement and Terms of Use.
5. Tap "**Register Me Now**" to sign up.

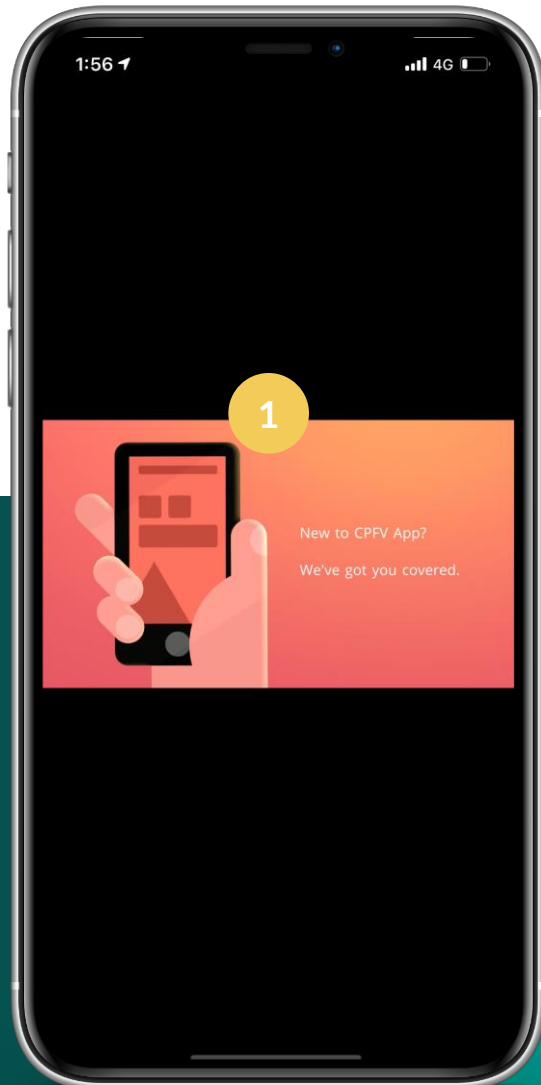
Get started with your first challenge

1. On login, **swipe right** to assess the various challenge themes.
2. On the “**Introduction to CPFV**” Challenge, tap “**Continue**”.
3. To attempt a challenge, scroll down to a card and tap “**Do it**”.

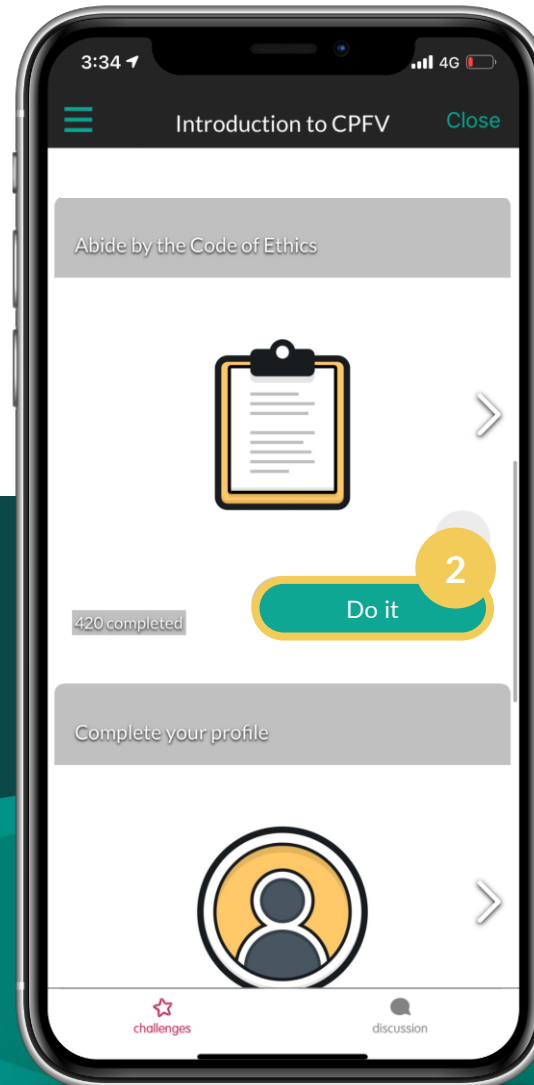


Complete your first challenge

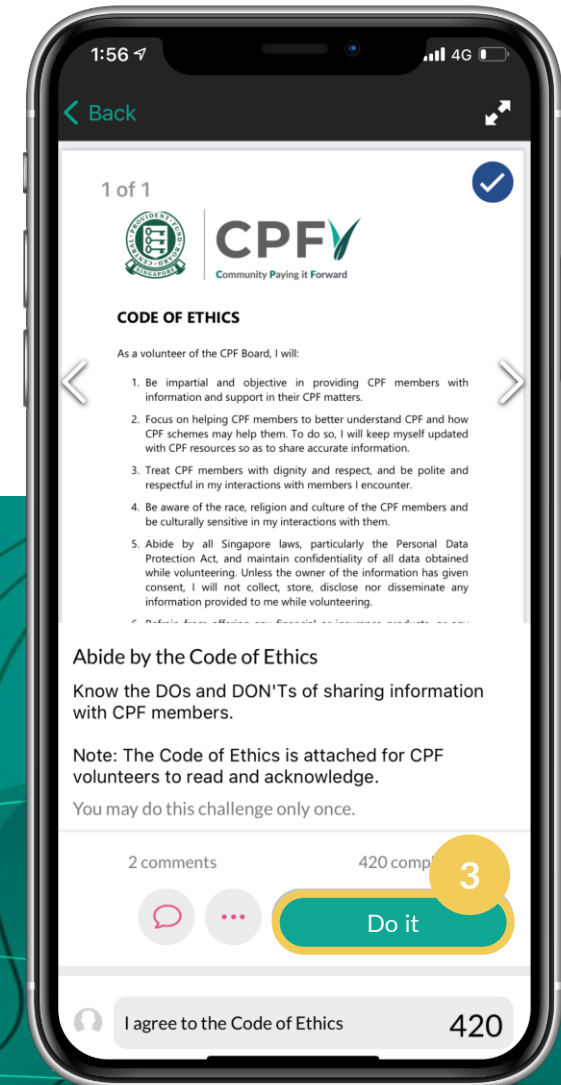
1. Watch the **onboarding video** to complete the challenge



2. Attempt the **Code of Ethics** challenge and tap "Do it"

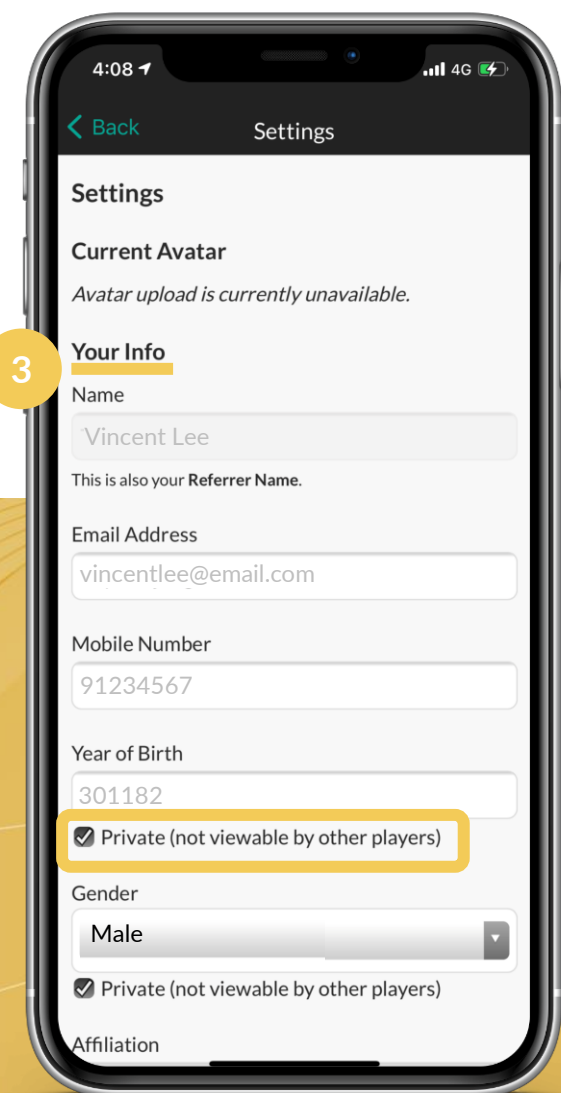
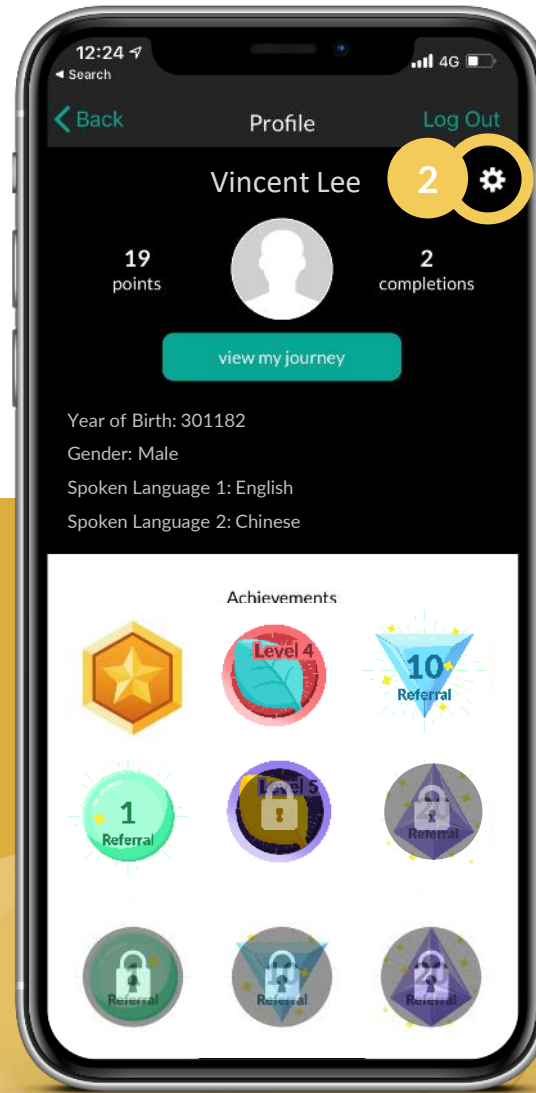


3. Tap "**Do it**" to complete the challenge.



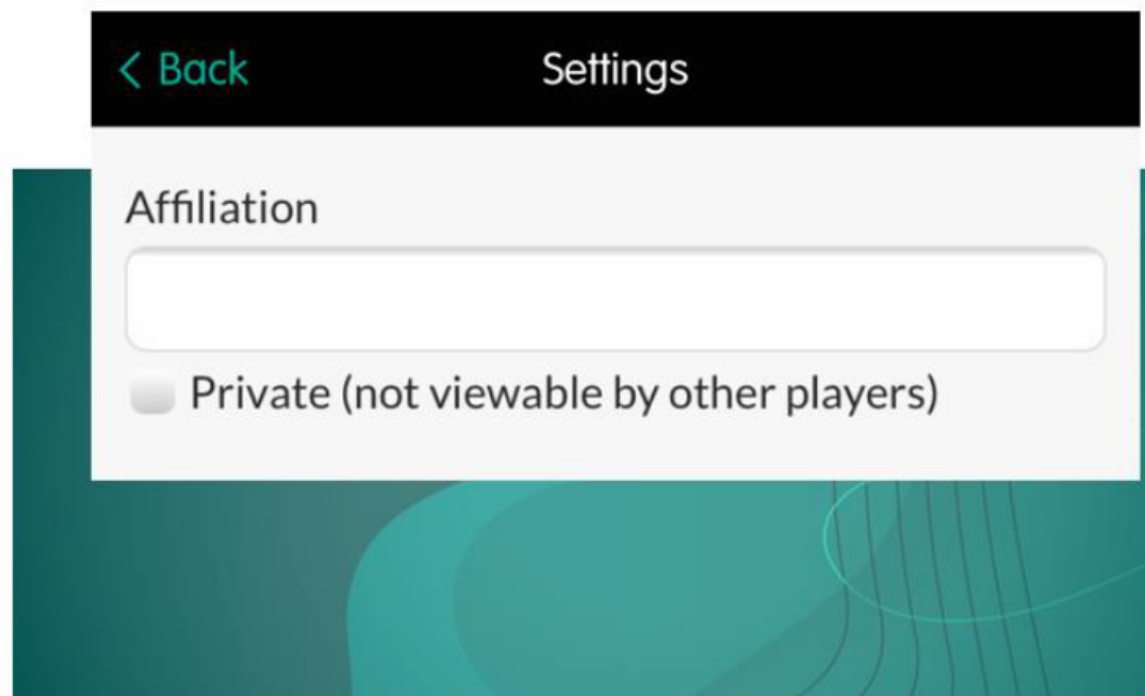
Update your profile

1. Tap the **profile icon** on the homepage.
2. Update your profile details via the **gear icon** on the top right corner.
3. Tip: You can hide your personal data from others by **checking private**.



Tips on updating your **Profile**

Under **Affiliation** in the Profile Settings, you can key in the organisation that you work for, voluntary welfare organisations, financial institutions or community groups. E.g. If you are from the National Trades Union Congress (NTUC), you can key in NTUC. If you are a grassroots volunteer, you can key in the constituency that you are in. Check on “Private (not viewable by other players)” if you wish to hide personal info.

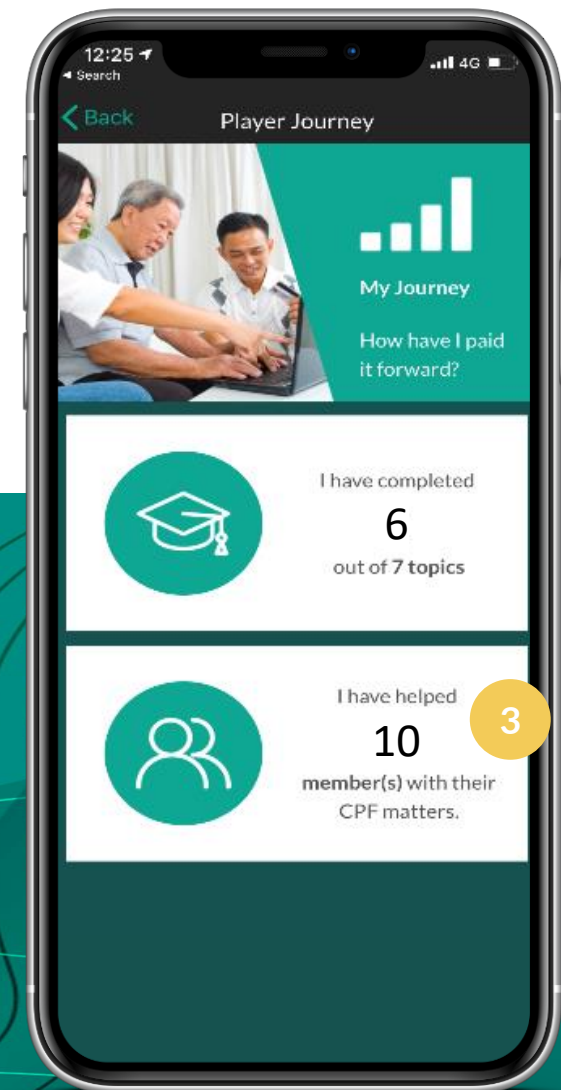
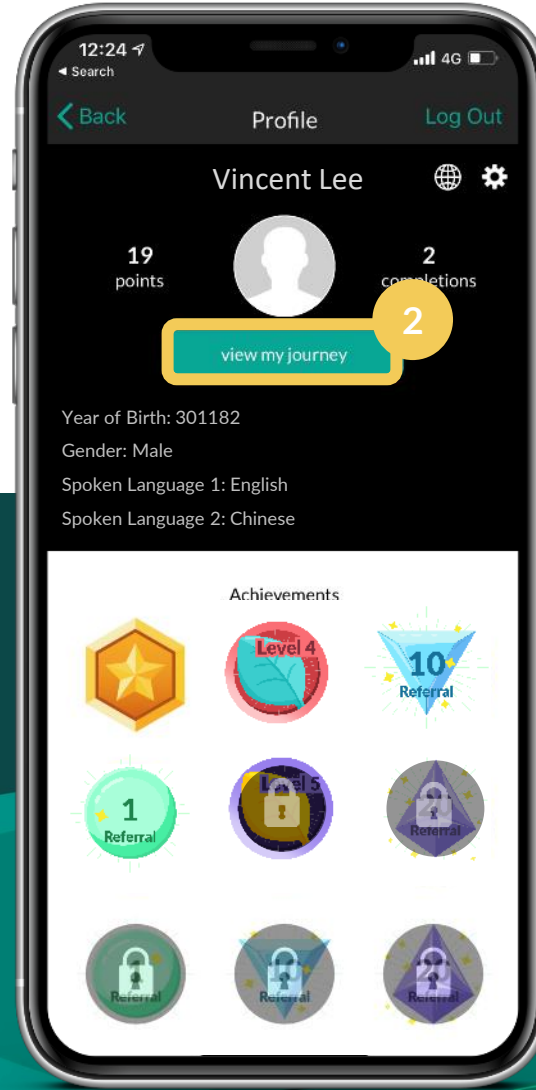


View **My Journey** to gauge the impact you created

1. Tap the **profile icon** on the homepage.

2. Tap on “**View my journey**” to view the impact you created.



3. View the number of member(s) you have helped with their CPF matters




How do I make a successful referral?


When you share CPF knowledge with others, simply ask them to **indicate your CPFV registered name as the Referrer Name** in their CPF applications.

1. When you **register** a name in CPFV...



Name 

This is unique to you. It will be known as your **Referrer Name** by CPF members who have benefited from your sharing. You will also need this to login to the CPF volunteering app.

Password 

2. When member **submits** a CPF application...

Did someone share this with you? Let us know

CPF Board is piloting an initiative for individuals to share CPF schemes with members. If someone has shared or recommended this scheme / service to you, please let us know so we can extend our appreciation.

Referrer Name

CPF online services with the Referrer Name field



Make Cash Top-ups

cpf.gov.sg/rstuform



Start Retirement Sum Scheme (RSS) Payouts

cpf.gov.sg/RSSPayoutForm



**Make CPF Transfers,
Voluntary Housing
Refunds or Apply for CPF
LIFE**

cpf.gov.sg/MyRequests

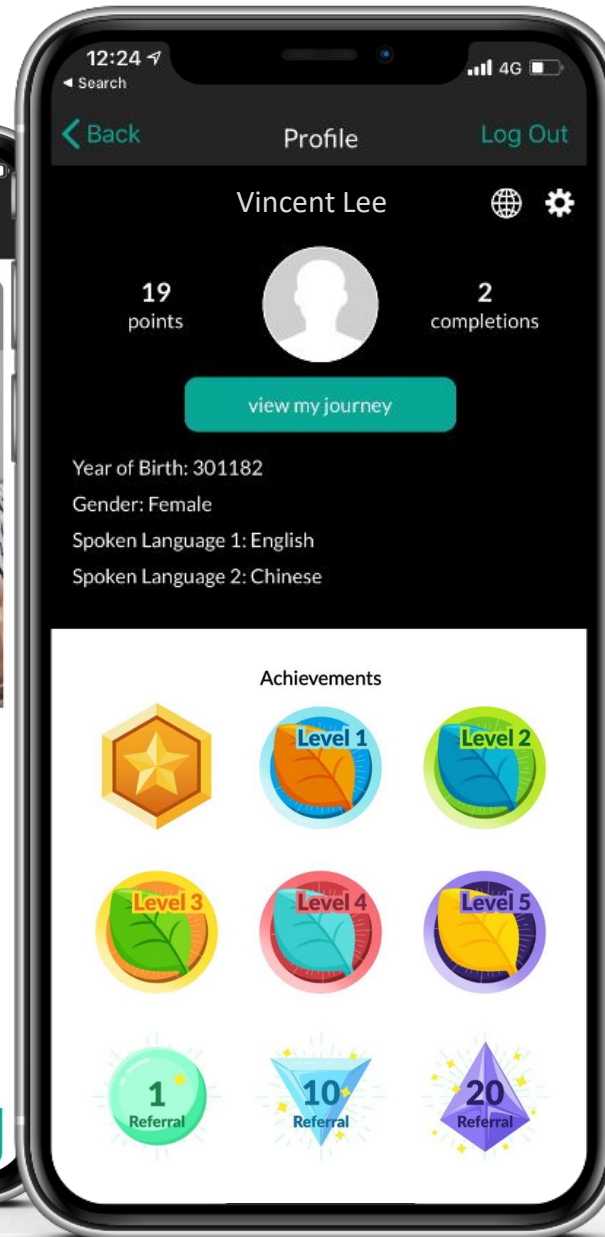
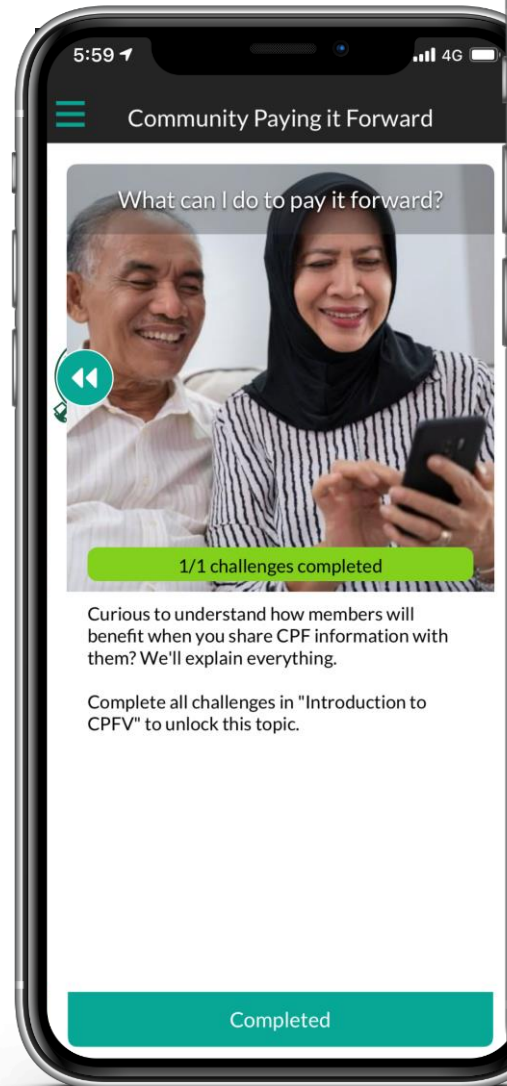
cpf.gov.sg/CPFLIFEApp



**Make an online
CPF nomination**

cpf.gov.sg/makeCPFNom

Learn, have fun and
pay it forward
with CPF



Earn **experience points** and **unlock achievements** via a gamified journey